

This Page Is Inserted by IFW Operations
and is not a part of the Official Record

BEST AVAILABLE IMAGES

Defective images within this document are accurate representations of the original documents submitted by the applicant.

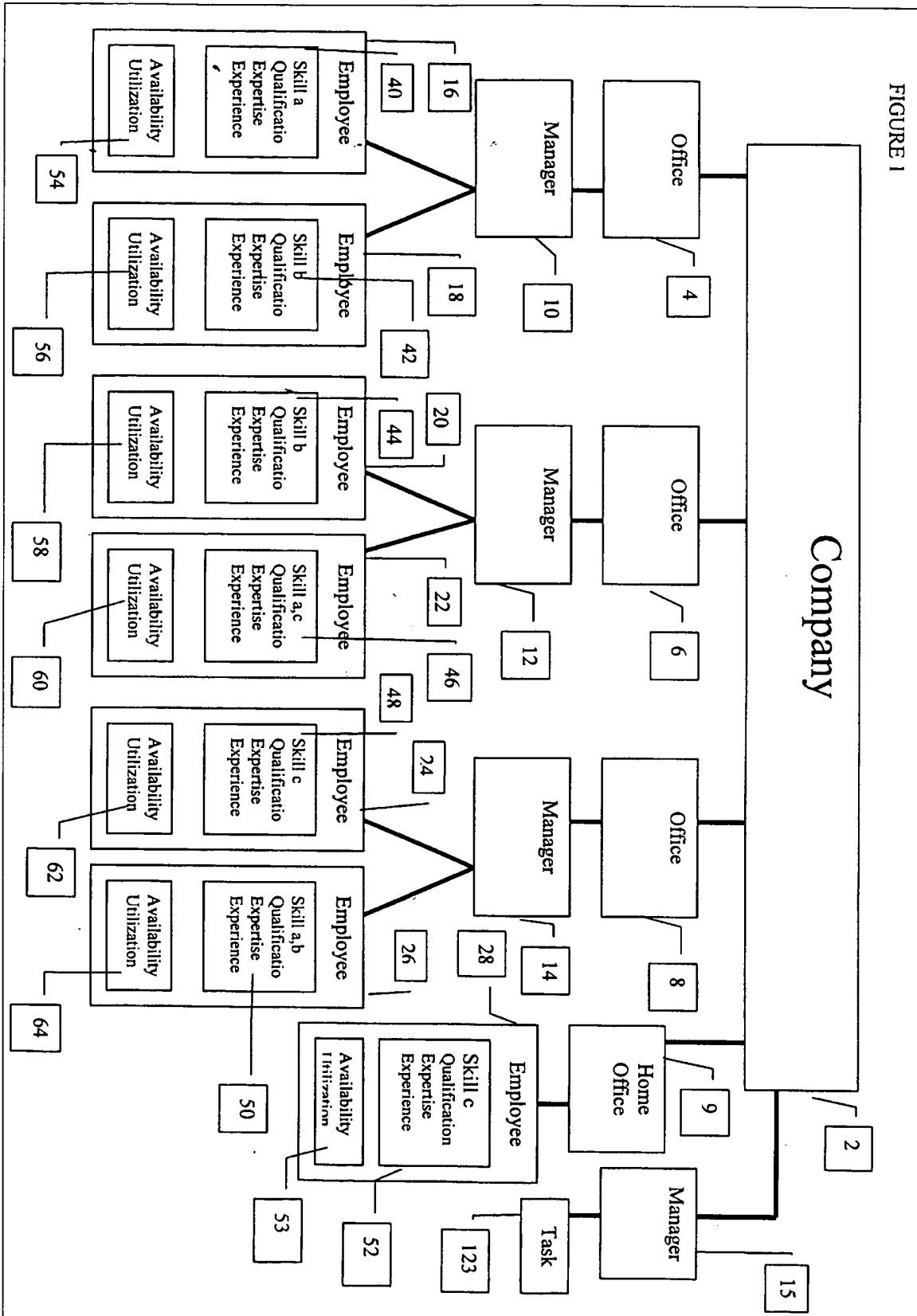
Defects in the images may include (but are not limited to):

- BLACK BORDERS
- ✓ • TEXT CUT OFF AT TOP, BOTTOM OR SIDES
- FADED TEXT
- ILLEGIBLE TEXT
- SKEWED/SLANTED IMAGES
- COLORED PHOTOS
- ✓ • BLACK OR VERY BLACK AND WHITE DARK PHOTOS
- GRAY SCALE DOCUMENTS

IMAGES ARE BEST AVAILABLE COPY.

**As rescanning documents *will not* correct images,
please do not report the images to the
Image Problem Mailbox.**

FIGURE 1



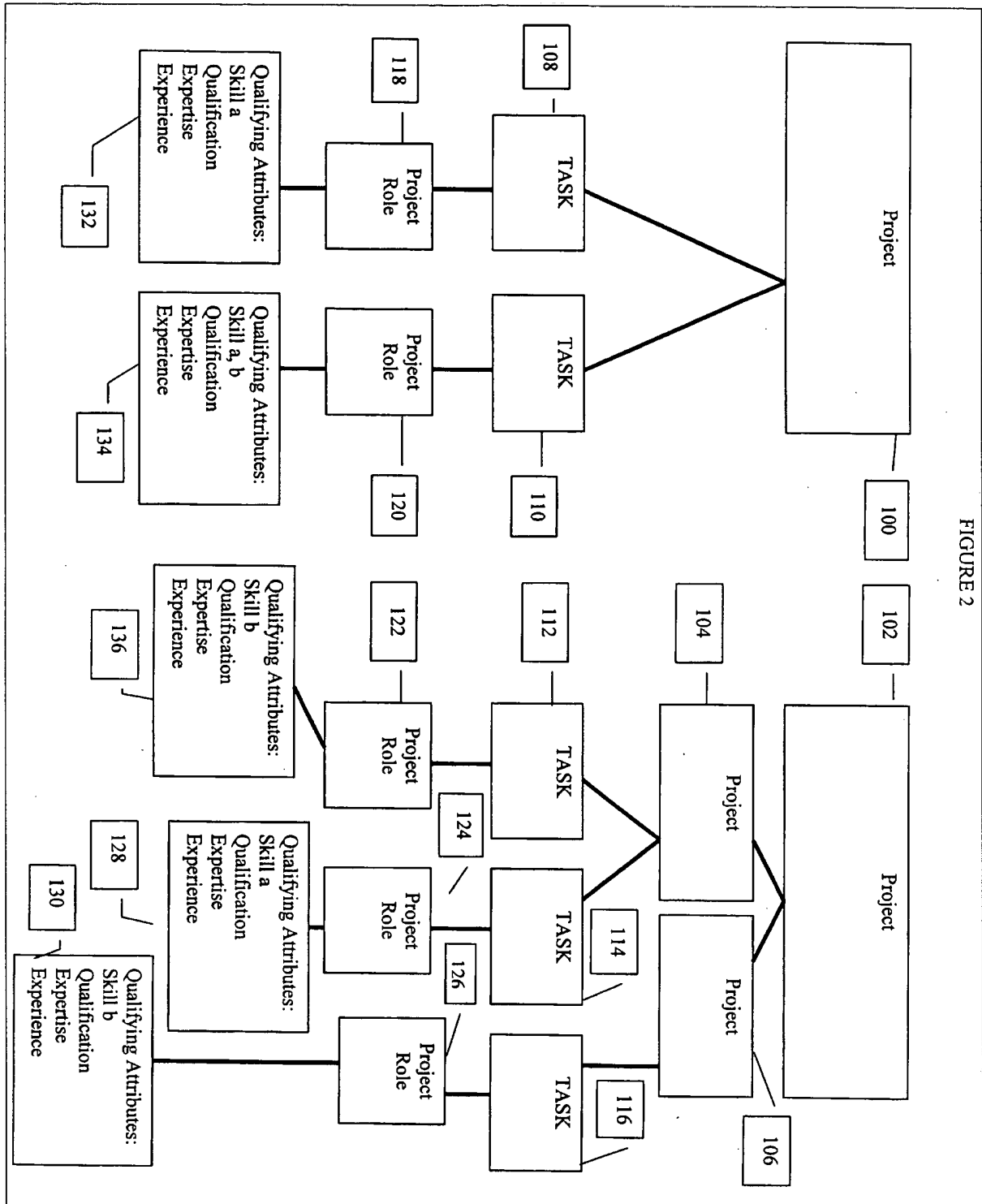
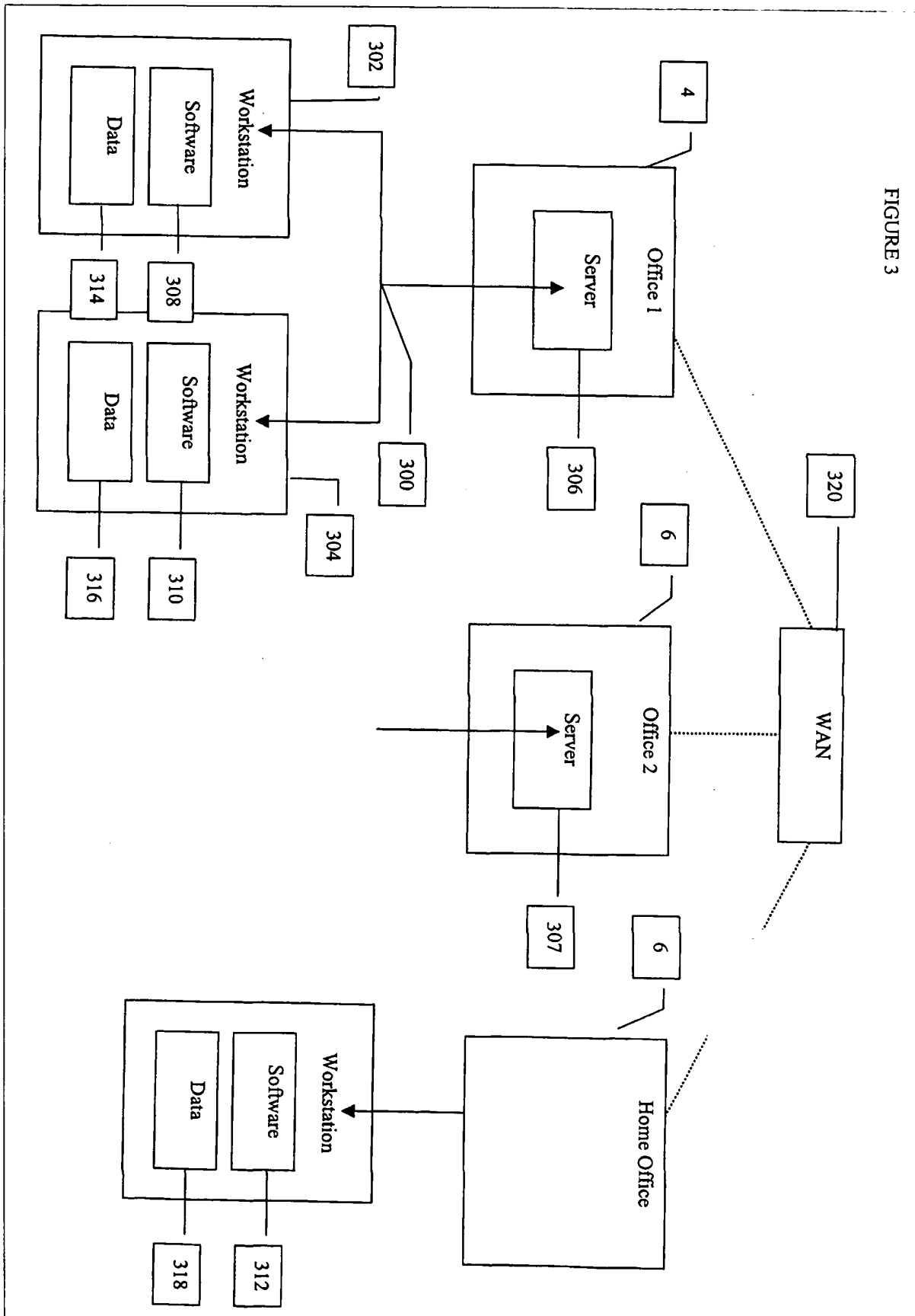
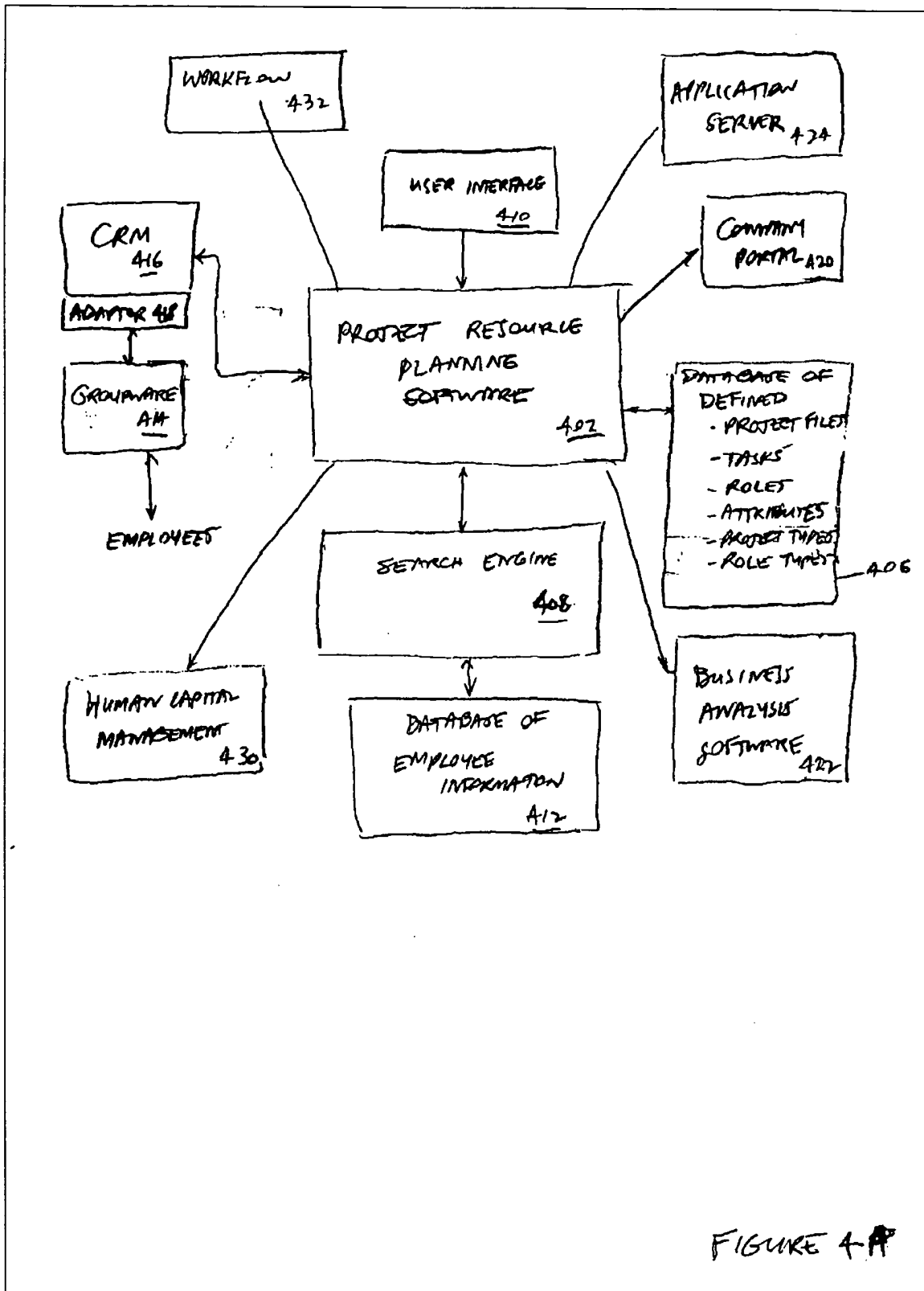
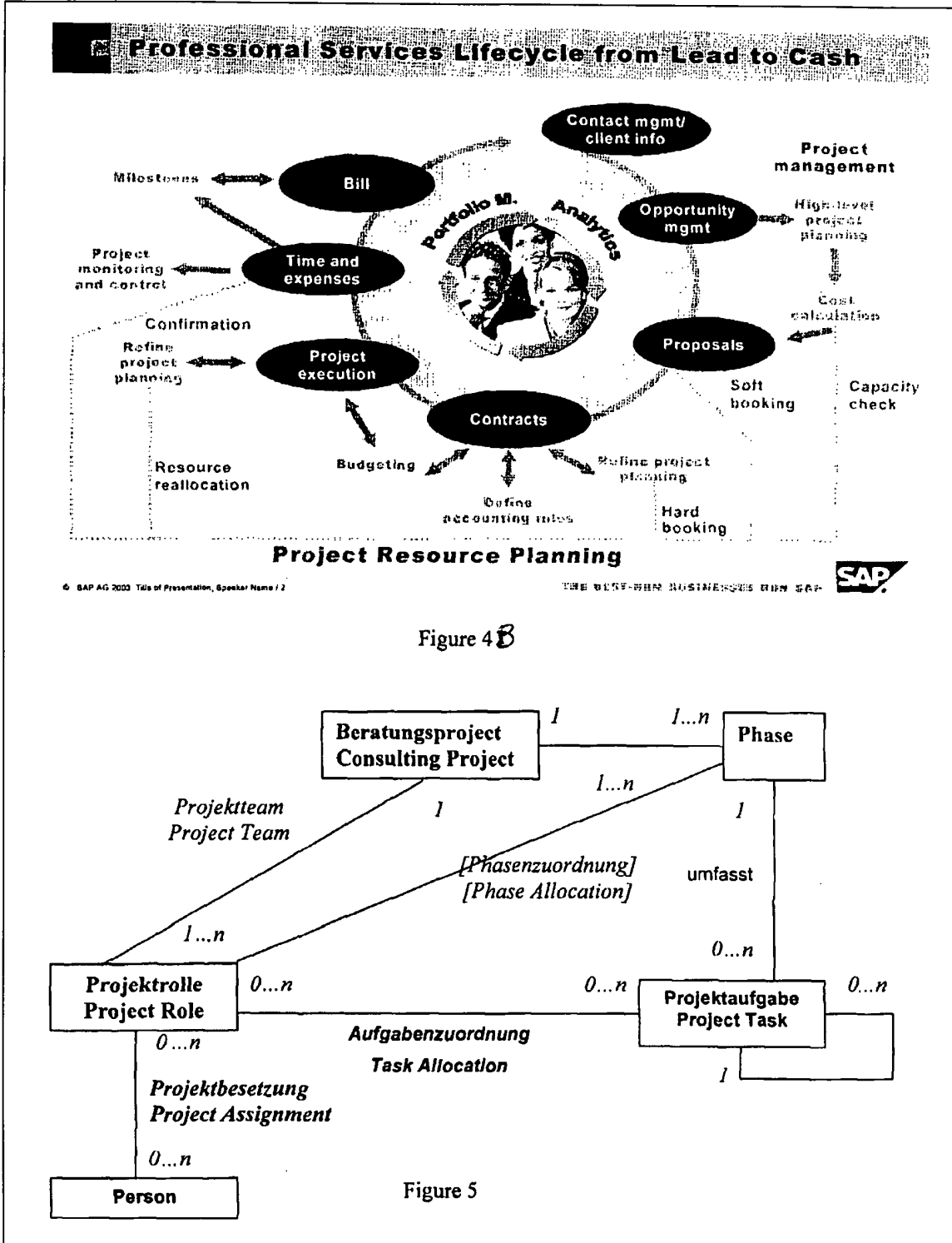


FIGURE 3







The screenshot displays a project management application window titled 'CRM Sales / Analytics'. On the left is a tree view with the following structure:

- Project Preparation
 - Project Organization
 - Project Planning
- Business Blueprint
 - Business Blueprint
- Realization
 - Configuration
- Testing
 - Testing
- Review & Fin. Prep.
 - Project Review
 - Final Preparation
- Go Live & Support
 - Go Live & Support

The main area contains the following fields:

- Bezeichnung:** CRM Sales / Analytics
- Number:** SP0002
- Project Type:** Consulting Project
- Reason for Project:** [Empty field]
- Responsible Role:** Project Leader
- Person Responsible:** [Empty field]
- Status:** [Empty field]
- Change status:** [Empty field]
- Priority:** [Empty field]
- Description:** Implementation of CRM Sales and CRM Analytics.
- Set Start Date:** 01.03.2003
- Calculated Start:** 01.03.2003
- Set Finish Date:** 01.06.2003
- Calculated Finish:** 01.06.2003
- Calendar:** USA

Figure 6

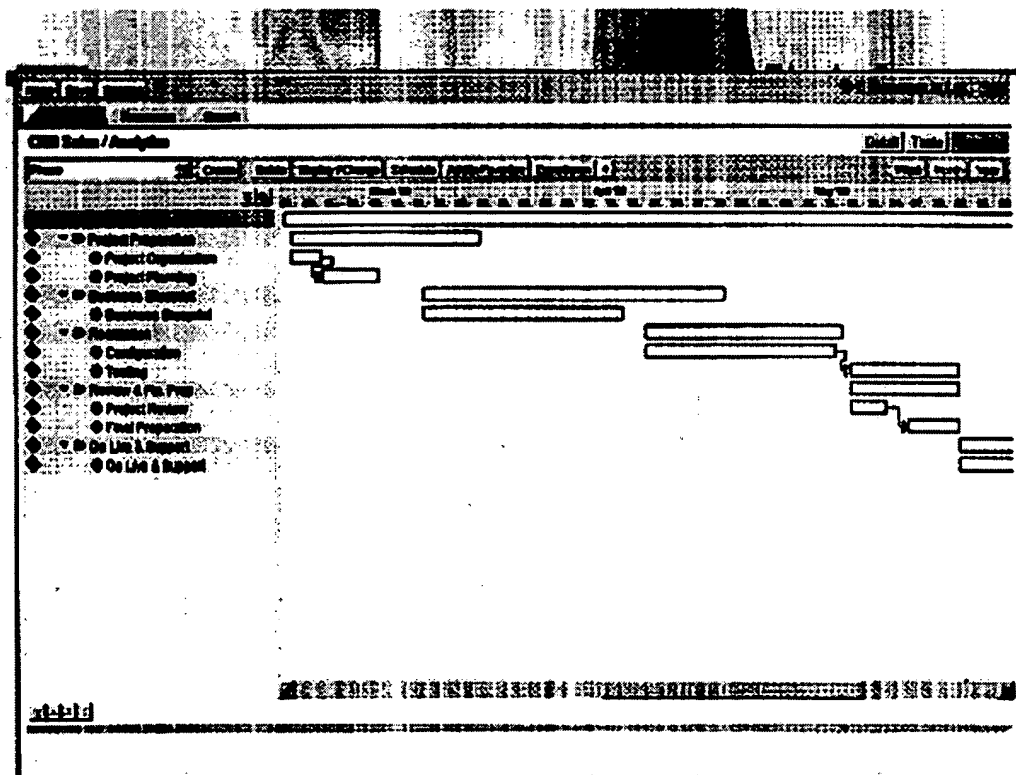
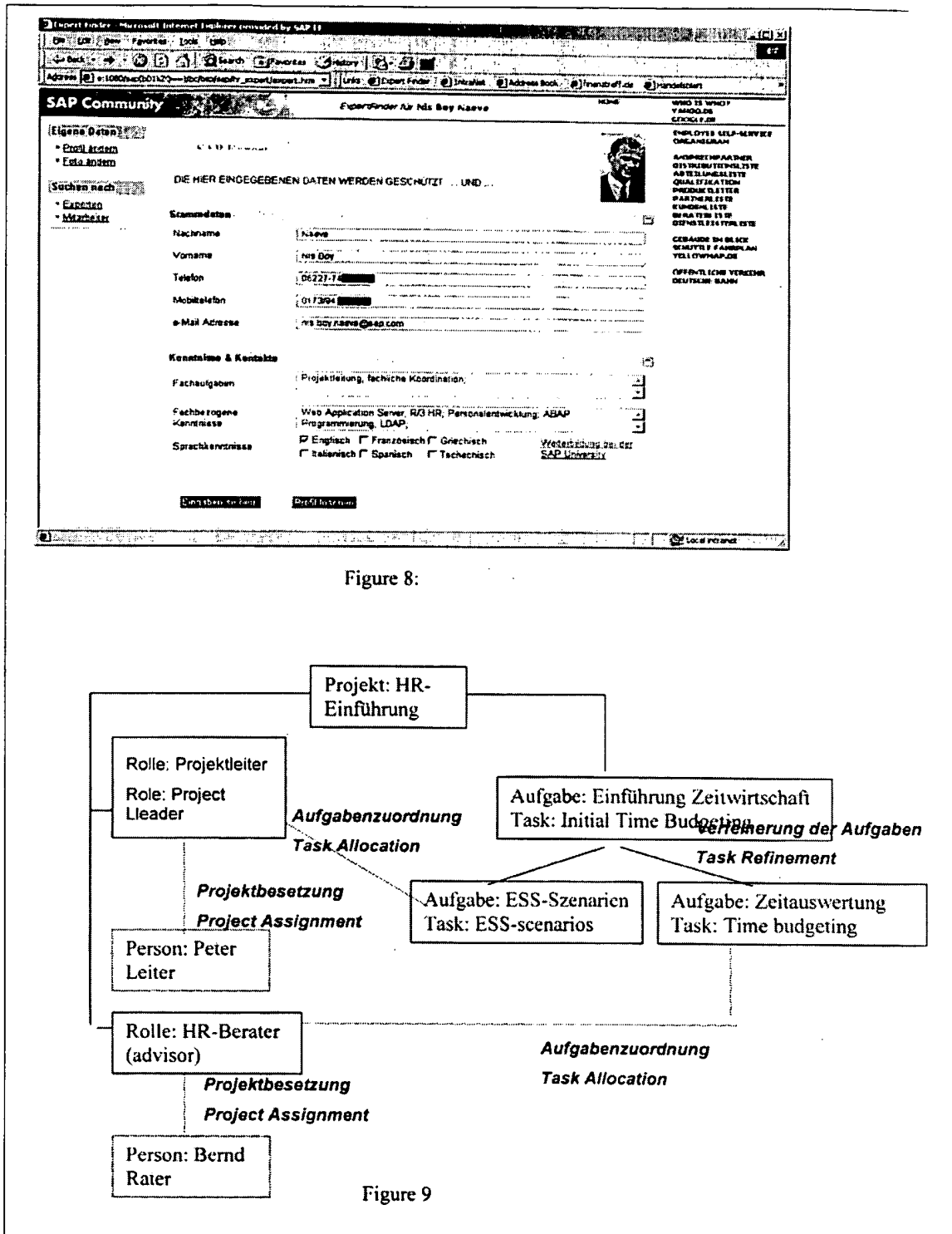


Figure 7



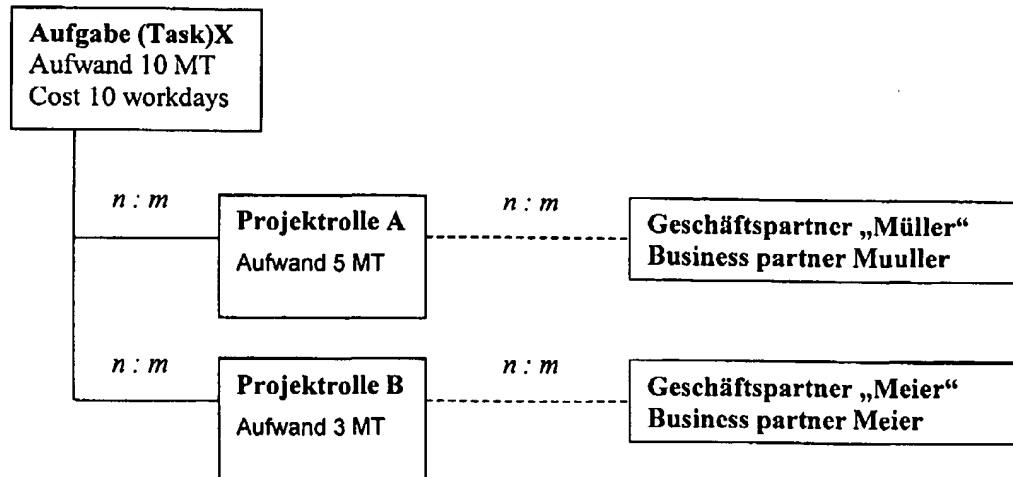


Figure 10

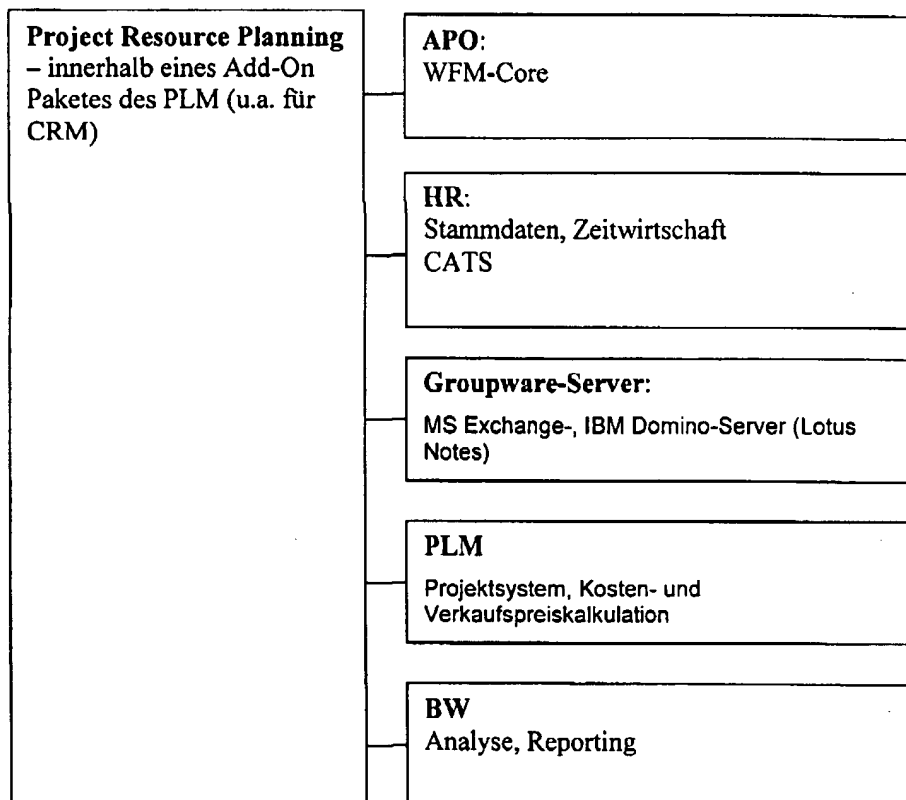
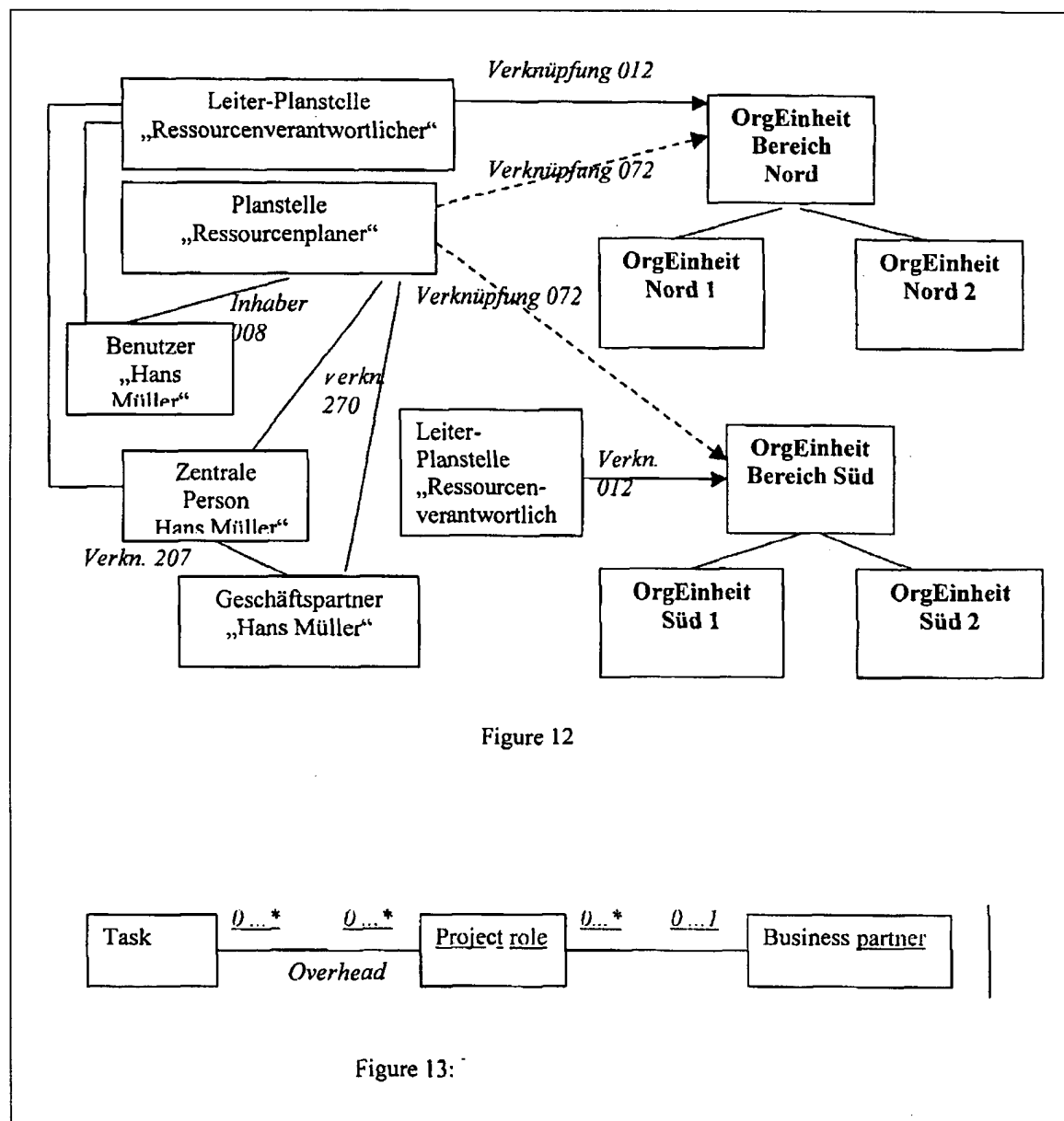
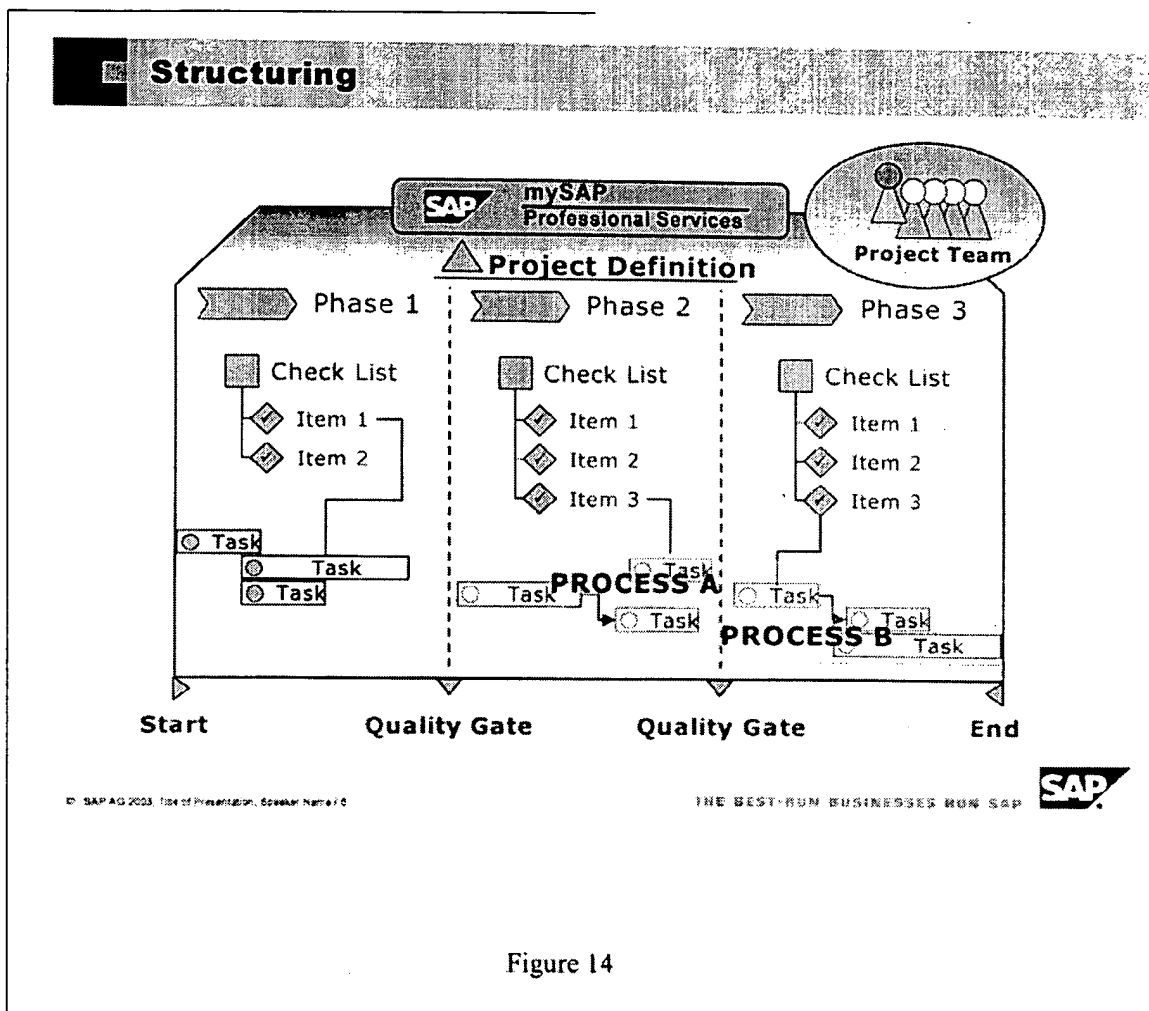


Figure 11





Project: PRP				Start	End	Overhead
• Phase 1						
○ Task 1						
▪ Role: project leader						
• GP: Hans Meier						
○ Task 2						
▪ Role: IIR-Consultant						
• GP: Fritz Müller						
○ Task 3						
• Phase 2						
○ Task 4						
▪ Role: FI-Consultant						
○ Task 5						
▪ Role: HR-Consultant						
• Role: project leader						
○ GP: Hans Meier						
○ Task 1						
• Role: HR-Consultant						
○ GP: Fritz Müller						
○ Task 2						
○ Task 5						
• Role: FI-Consultant						
○ Task 4						
• GP: Hans Meier						
○ Role: project leader						
▪ Task 1						
• GP: Fritz Müller						
○ Role: HR-Consultant						
▪ Task 2						
▪ Task 5						

Figure 15:

2 Collaboration Projects - Microsoft Internet Explorer provided by SAP IT / ...

Address: http://bwf1219.wdf.sap-ag.de:50021/sap0001120---/sbf/bm/sap/cprojects/root.do?sap-client=100

Links: Projects - GFL, Projects - AR, Export Finder, Projects - GFL(100), SAP folders, Export Finder - GFL

SAP mySAP PLM Collaboration Projects

Projekte | Aufgaben | Checklistenpunkte | Abnahmen | Aufwertauftrag | Benutzeranfragen | Vorlagen

Status: **Struktur** | Ressourcen | Suche

Projekt: VEX / PRP

Rolle anlegen | Rolle kopieren | Löschen | Prüfen | Rolle umschreiben

Hilfe | Projektkrollendefinition: Projektleiter ist bereits zugeordnet 6.00 / geplant 3.00 Menschlage

Status: Projektkrollen (Ressource)

- Projektleiter (Matthias Fell, Stefan Ehrler VEX)
- HR Berater (Stefan Ehrler VEX, Ralf Wiedemann, Daisy Duck, Ralf Krenzel)
- Business Development (Prof. Dr. Freider Andress, Dr. Ina Lohmann)

Allgemein | Qualifikationen | Aufgabenzuordnung | Ressourcenzuordnung | Termine

Projektkrollen: Projektleiter

Aufwand: 3.00 Menschlage von 01.05.2002 bis 31.08.2002

Projektbeginn: 01.05.2002

Projektlende: 30.09.2002

☐ Vakante Rolle ☐ Periodische Zeitbeschreibung

Beschreibung der Rolle: Text zur Projektkrollen

Figure 16:

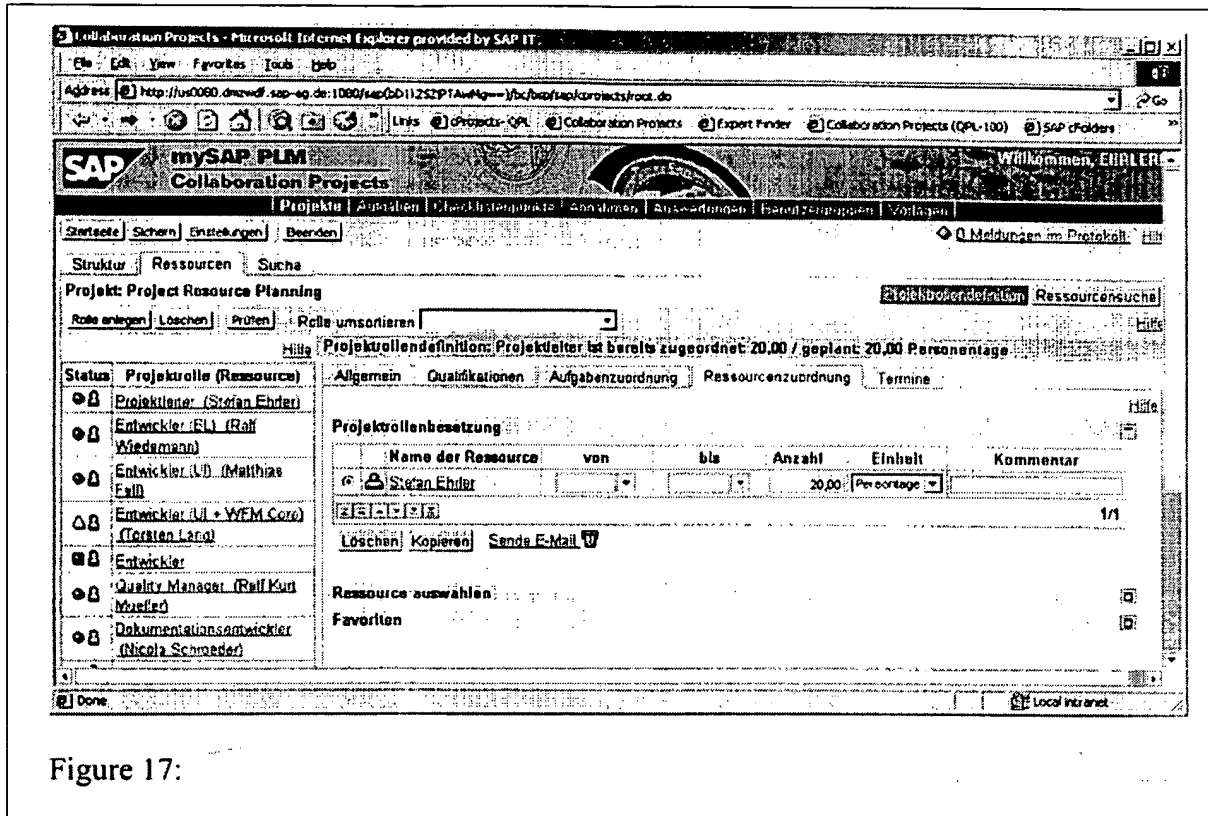


Figure 17:

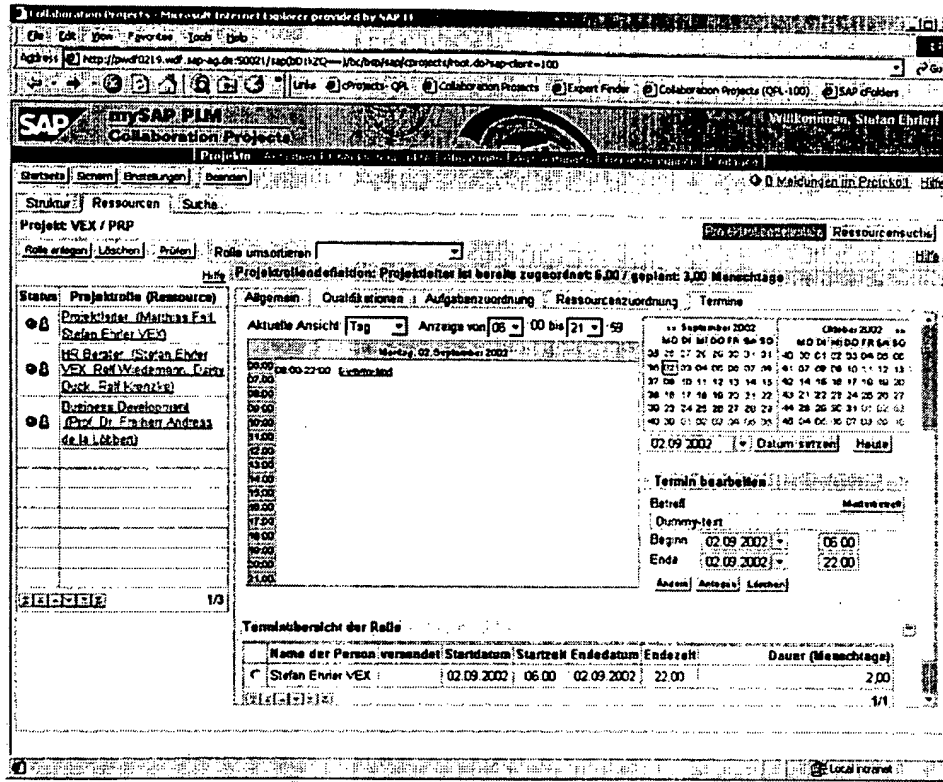


Fig 18:

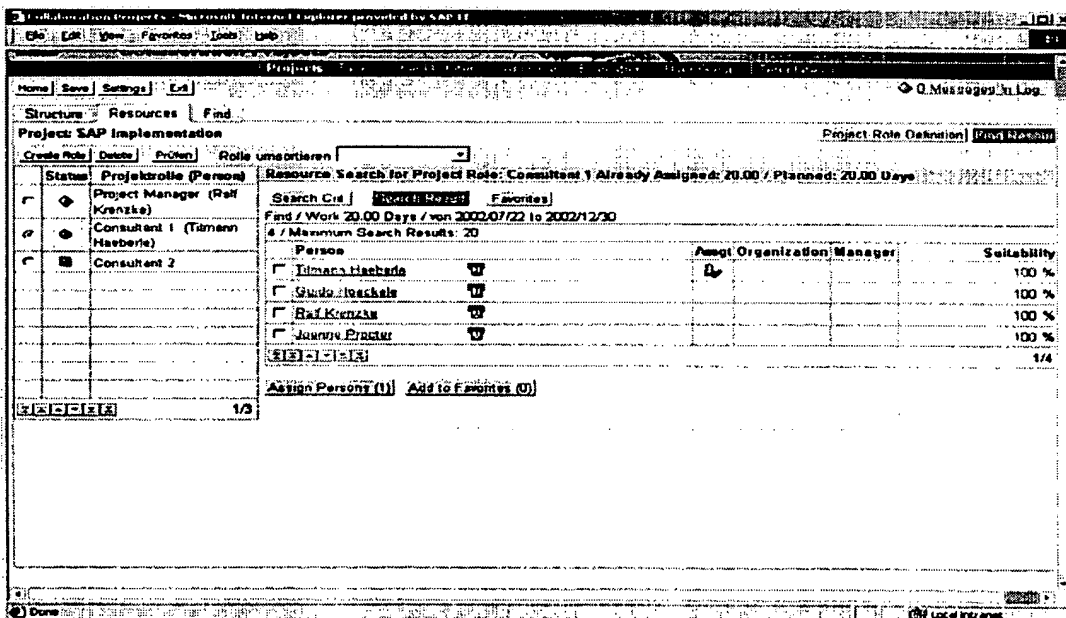


Figure 19

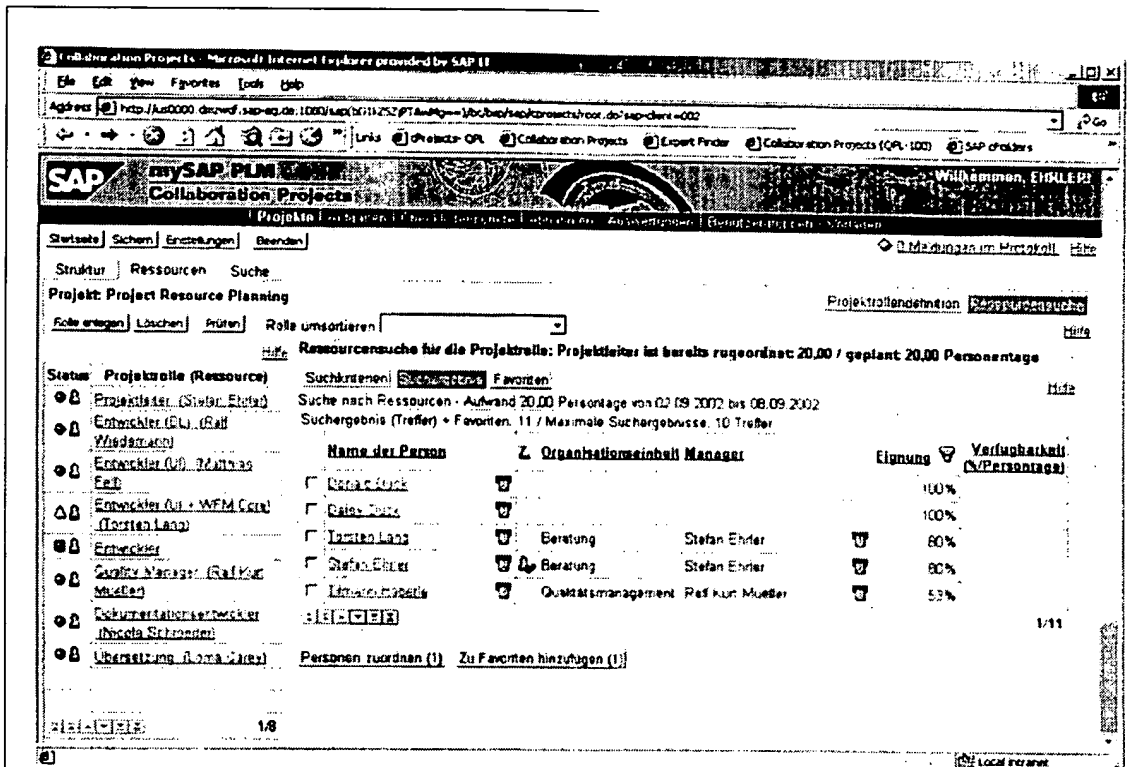


Figure 20

Task Recurrence [?] [X]

Recurrence pattern

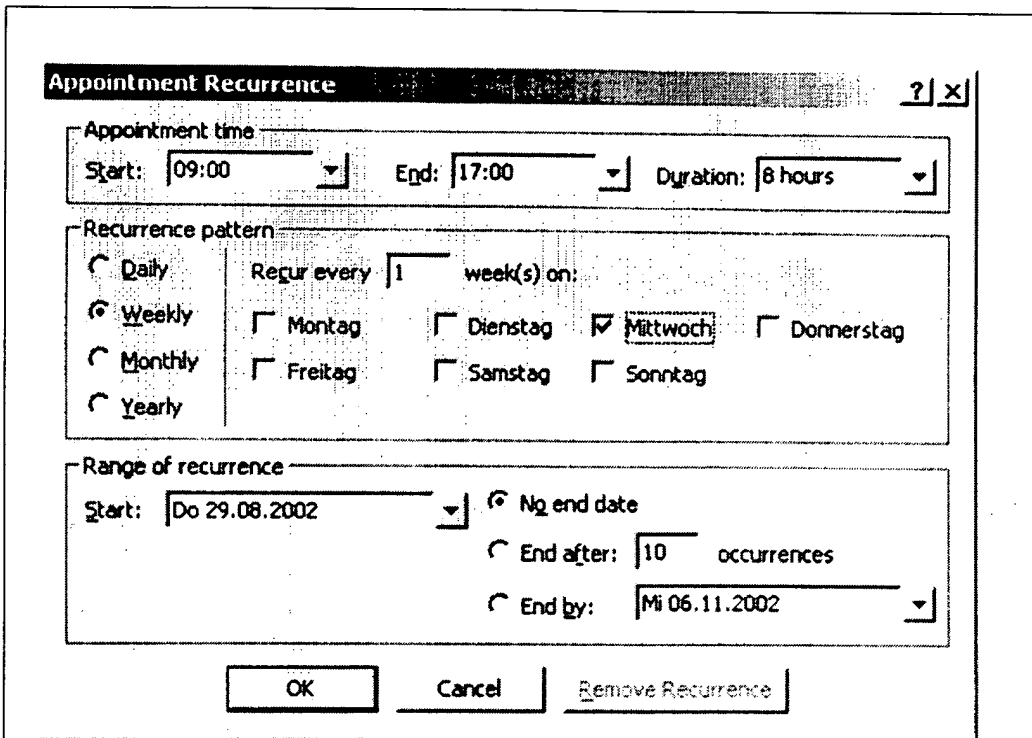
☐ Daily
☒ **Weekly**
☐ Monthly
☐ Yearly

☒ Recur every week(s) on
☐ Montag ☐ Dienstag ☐ Mittwoch ☐ Donnerstag
☒ Freitag ☐ Samstag ☐ Sonntag
☐ Regenerate new task week(s) after each task is completed

Range of recurrence

Start:
☒ No end date
☐ End after: occurrences
☐ End by:

Figure 21



Appointment Recurrence ? X

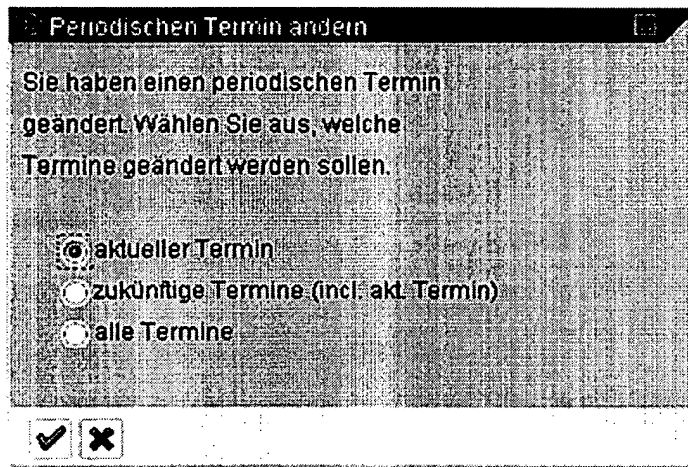
Appointment time
Start: 09:00 End: 17:00 Duration: 8 hours

Recurrence pattern
☐ Daily Recur every 1 week(s) on:
☒ Weekly ☐ Montag ☐ Dienstag ☒ Mittwoch ☐ Donnerstag
☐ Monthly ☐ Freitag ☐ Samstag ☐ Sonntag
☐ Yearly

Range of recurrence
Start: Do 29.08.2002 ☒ No end date
☐ End after: 10 occurrences
☐ End by: Mi 06.11.2002

OK Cancel Remove Recurrence

Figure 22



Periodischen Termin ändern

Sie haben einen periodischen Termin geändert. Wählen Sie aus, welche Termine geändert werden sollen.

☒ aktueller Termin
☐ zukünftige Termine (incl. akt. Termin)
☐ alle Termine

✓ ✗

Fig 23

2 Initialization Projects - Microsoft Internet Explorer provided by SAP IT

File Edit View Favorites Tools Help

Address http://s00080.dhbw.de:1080/sap/bc/11252PTAwty==/hr/bsch/sap/projects/act.do?search=002

Links Projects - QPL Collaboration Projects Expert Finder Collaboration Projects (QPL-100) SAP Folders

SAP mySAP/PLM Collaboration Projects Willkommen, EHRLER

Projekte | Ansuchen | Fortschritte | Strukturen | Aufstellungen | Benutzereignisse | Vorlagen

Startseite | Schem | Einstellungen | Beenden

Struktur Ressourcen Suche

Projekt: Project Resource Planning Projektrolledefinition: Ressourcenliste

Rolle anlegen | Löschen | Prüfen | Rolle umsortieren

Hilfe Ressourcenuche für die Projektrolle: Projektleiter ist bereits zugeordnet: 20,00 / geplant: 20,00 Personentage

Status Projektrolle (Resource) Suchkriterien Suchergebnis: Favoriten

Projektrolle (Stefan Ehrler) Allgemein Organisationsstruktur Qualifikationen Sonstige Kriterien

Entwickler (El) (Ralf Meyer)

Entwickler (U) (Matthias Frit)

Entwickler (U) (W.F.M. Karg) (Jörgen Lang)

Entwickler

Qualitäts-Manager (Ralf Kurt Meyer)

Dokumentations-Manager (Nicola Schmeider)

Überwachen (Jörgen Karg)

Projektrolle: Projektleiter Bezeichnung Projektleiter

Suche nach Projektleiter

Aufwand 20,00 Personentage von Projektbeginn: 15.01.2002 bis Projektlende: 22.02.2003

Beschreibung der Rolle: Leiter

Maximale Suchergebnisse: 10

10

Done Local intranet

Fig 24

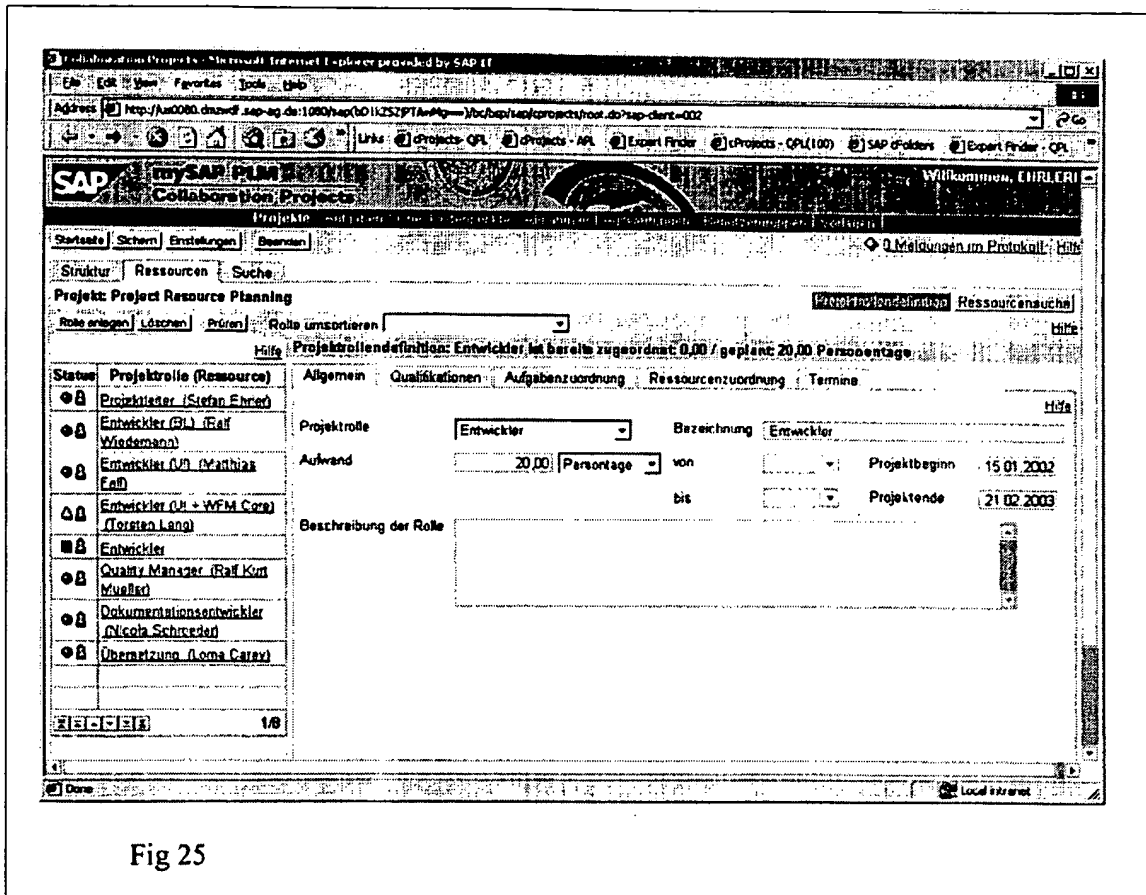


Fig 25

Project Resource Planning - Microsoft Internet Explorer provided by SAP IT

Address: E:\Usability\Prototypen\Version2\Projektsuche\Kriterien\Fundenliste.htm

Links: Projects - CPL Collaboration Projects Expert Finder Collaboration Projects (CPL-100)

Project Resource Planning Welcome, Matthias Harbusch **SAP**

Overview Project Selection Search Projects for Resources Reporting

Search Projects for Erwin Maier to 01.11.2001 to 30.11.2001

Find:

General Org Structure Customers Potential Projects

☐ Search in all Customers
☒ Search in Customer list Consultant customer contacts in the last Year Industry Refresh Customer list

Search	Customer	Project	Industry	Last Contact
<input checked="" type="checkbox"/>	ABB, Ludwigstraße 138, 69454 Ludwigshafen	R/3-Implementation	Chemical	20.05.2001
<input checked="" type="checkbox"/>	Freudenberg	R/3-Implementation-FI	Chemical	30.01.2001
<input checked="" type="checkbox"/>	Aventis	R/3-Implementation	Chemical	30.04.2001
<input checked="" type="checkbox"/>	Deutsche Bank	R/3-Implementation CO	Banking	15.07.2001
<input checked="" type="checkbox"/>	Stadt Mannheim	R/3-Implementation	Public Sector	23.03.2001
<input checked="" type="checkbox"/>	Schering	R/3-Implementation	Chemical	23.06.2001

Local intranet

Figure 26

Project Resource Planning - Microsoft Internet Explorer provided by SAP IT

Address: E:\Usability\Prototypen\Version2\Projektsuche\Kriterien\Projektdaten.htm

Links: Projects - CPL Collaboration Projects Expert Finder Collaboration Projects (CPL-100) SAP Folders

Project Resource Planning Welcome, Matthias Harbusch **SAP**

Overview Project Selection Search Projects for Resources Reporting

Search Projects for Erwin Maier to 01.11.2001 to 30.11.2001

[Back to Search Criteria](#) [Add to Potential Projects](#) [Assign Person](#)

Project	Role	Customer	Rate of Suitability	From	To	Planned Assignment Staffed Assignment	responsible Org-Unit
<input checked="" type="checkbox"/> CRM Implementation	EL-Berater	ABB, Mannheim	70 %	01.10.2001	31.10.2001	15/2 Days	Bereich Süd
<input type="checkbox"/>							
<input type="checkbox"/>							
<input type="checkbox"/>							
<input type="checkbox"/>							

Done Local intranet

Figure 27

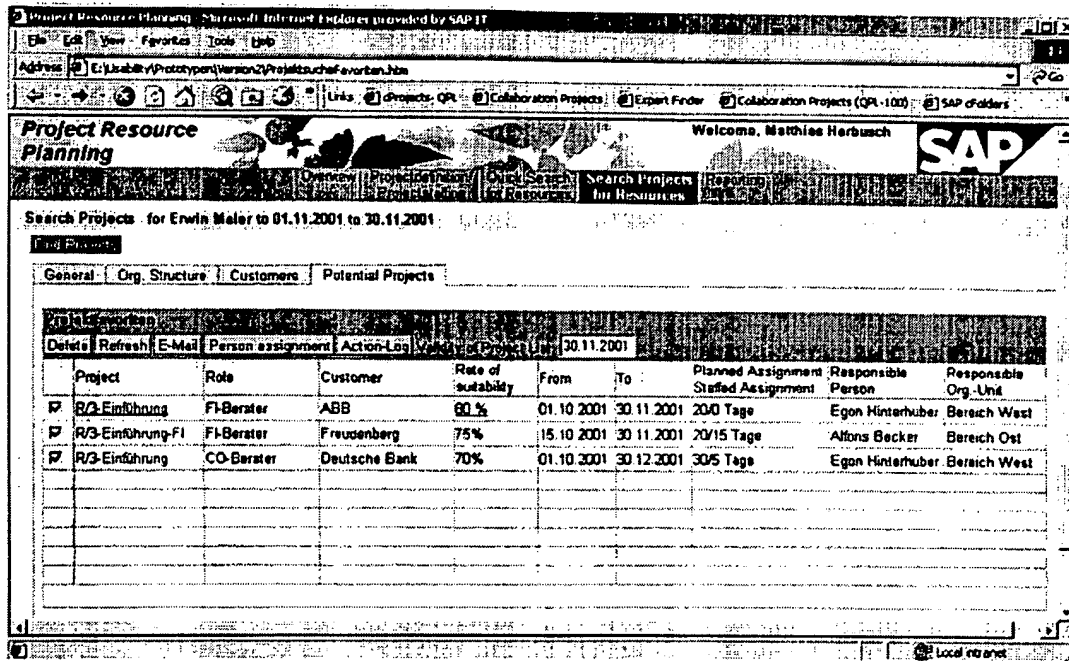


Figure 28

<u>PRP 2.0</u>	<u>WFM Core</u>	<u>Groupware</u>
Project role	Demand	No
Business partner	Resource	Groupware-participant
Resource allocation: Allocation between project role and Business partner	"Sub-Demand" – refinement of the Demand for project role	Groupware-Task (Sub- Demand GUID is present in the category)
Appointments of the Business partner	Assignment between Resource and Sub- Demand	Groupware-appointment (Sub-Demand GUID is present in the category)
Task	No	No

<u>PRP 3.0</u>	<u>WFM Core</u>	<u>Groupware</u>
Project role	Demand	No
Business partner	Resource	Groupware participant
Resource allocation: Allocation between project role and Business partner	Capacitive Assignment between Demand and Resource	Groupware-Task (Assignment GUID of the capacitive Assignment belongs in the category)
Appointments of the Business partner	Refined Assignment (Parent = Capacitive Assignment) between Resource und Demand	Groupware-Appointment (Parent-Assignment GUID of the capacitive Assignments belongs in the category)
Task	No	No

Figure 29

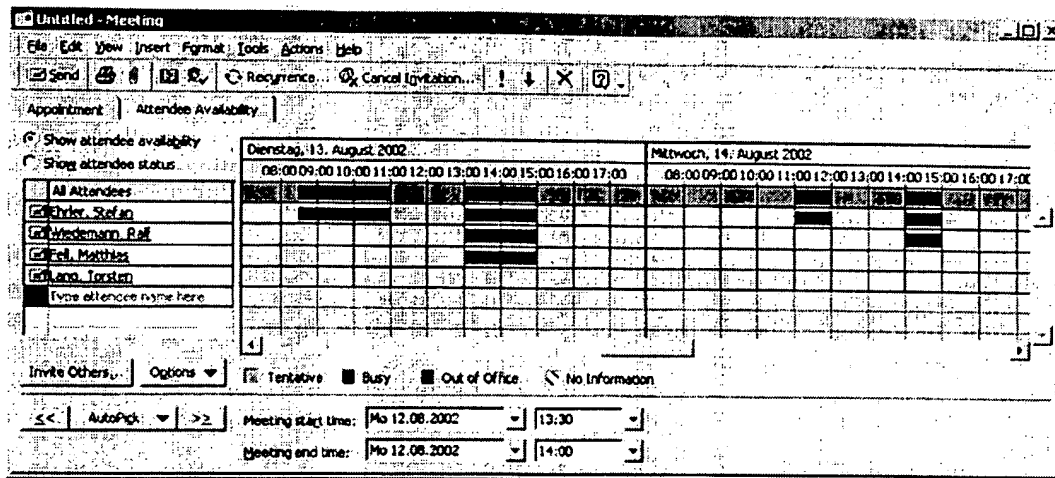


Figure 30 : Free-/Busy-Analysis for several persons